



2143

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: T G Brewer et al.

Title: CHANNEL DIRECTOR FOR CROSS-CHANNEL CUSTOMER INTERACTIONS

Docket No.: NCR 8374/SLWK 1592.019us1

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Examiner: Nguyen, Phuoc H.

Group Art Unit: 2143

Commissioner for Patents
P.O.Box 1450
Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

RECEIVED

- ☒ A return postcard.
- ☒ An Amendment and Response (10 Pages).
- ☒ An Appointment of Associate Representative (2 pgs.).

MAY 14 2003

Technology Center 2100

If not provided for in a separate paper filed herewith, Please consider this a **PETITION FOR EXTENSION OF TIME** for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O.Box 1450, Alexandria, VA 22313-1450, on this 8th day of May, 2003.

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